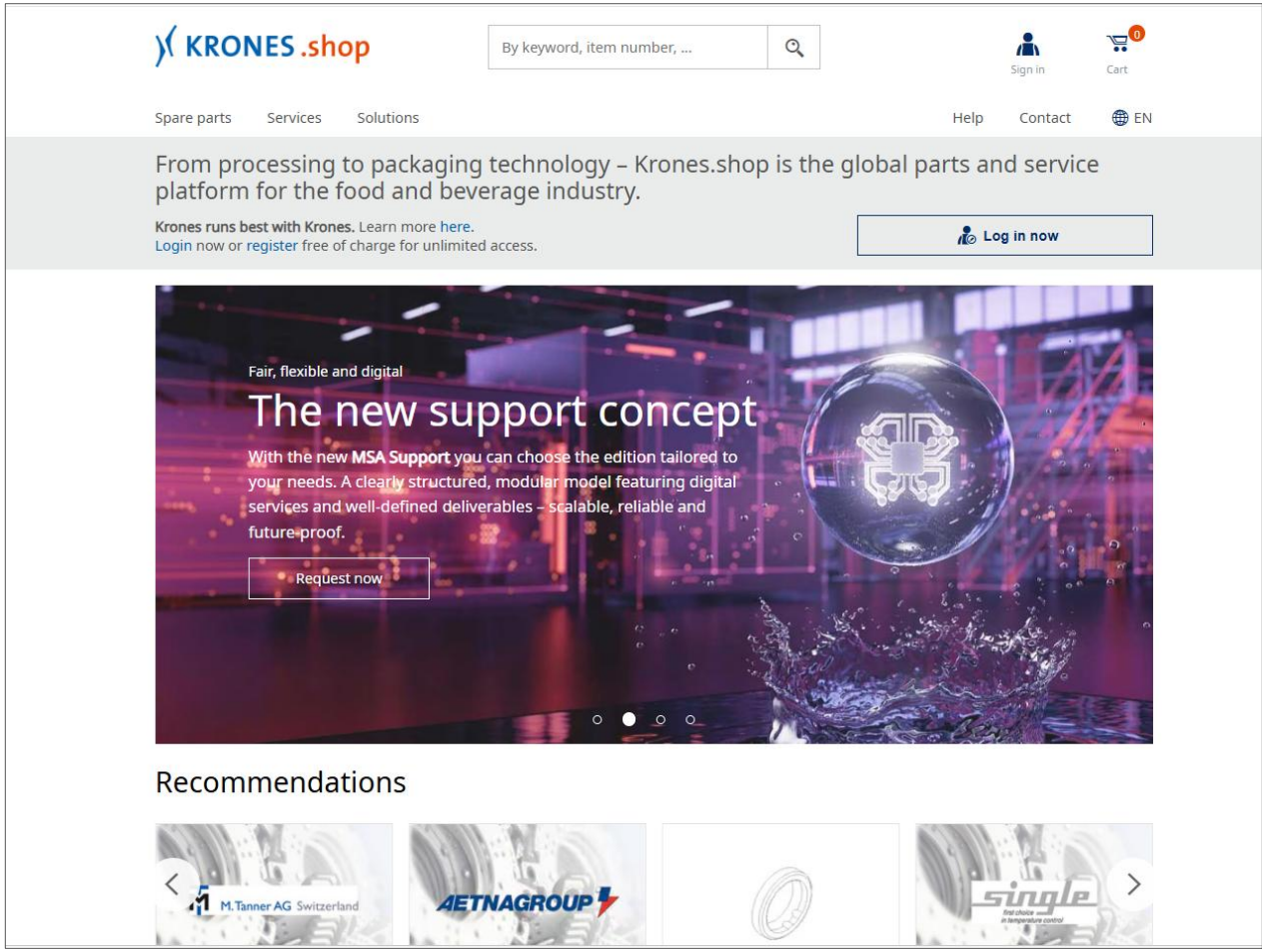

Krones.shop:
Just a click away
Krones Lifecycle Service
KRONES

The online shopping platform for the beverage and food industry

The digital platform Krones.shop gives you fast, direct and easy access to original spare or wear parts for your Krones machines. More than 29,000 customer users and a large number of service personnel are currently registered. Krones.shop is available in over 186 countries and in ten languages.

At a glance

- Contains more than six million spare parts, as well as upgrades, training courses, services, third-party spare parts and used machines
- Product ranges of Krones subsidiaries, such as Evoguard, ecomac and Kosme are also available
- Link to Krones eCat for your individual machine documentation
- High data security
- Availability 24 hours a day and using all end devices
- Different authorisations possible: Buyers with and without order limit, request for quotations, eCat use and approvers

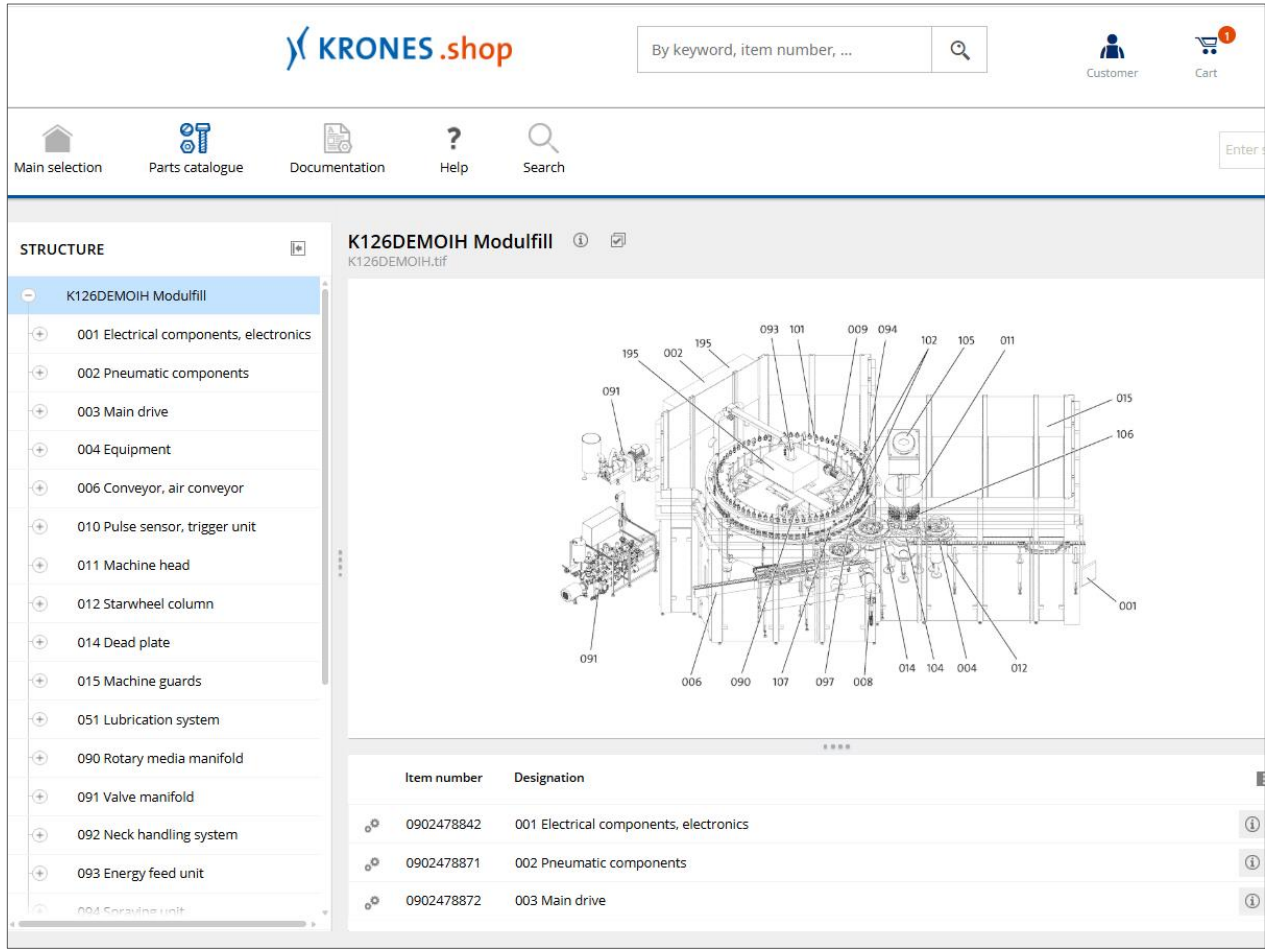


Krones eCat – integrated in Krones.shop

The Krones eCat contains your personal user documentation with a parts catalogue, connection diagrams and much more. If you have been activated and registered for the Krones.shop, you can also access Krones eCat via the ordering platform and directly order the searched spare part if needed.

Benefits to you

- All spare parts at a glance, including exploded views
- Manage your current personalised machine bill of materials
- The eCat is updated automatically when Krones makes modifications to the machines
- Fast and targeted selection of the right spare part
- Various search options from structure to the search for parts in use, simple result finding with the quick search function
- Larger drawing view in full-screen mode and additional functions such as rotating drawings



Most important functions and services

To help you find exactly what you need quickly, the Krones.shop offers its customers a wide range of functions and services.* We are also constantly working on facilitating the use for you and to optimise a clear-cut arrangement.

An excerpt of the features and services available in the Krones.shop

- 3D print jobs for spare parts (Rapid Part On Demand)
- Simple ordering process
  - Time-saving import of a range of articles into the cart by Excel file
  - Practical shopping lists and internal notes
- Your orders and quotations for spare parts and overhauls at a glance
- Shipment tracking (Track & Trace)
- Enquiry options for new machines, consulting services and LCS solutions
- Lifecycle Service products



* There may be regional differences in the individual features and functions displayed.

Spare parts at the touch of a button
This is how Rapid Part On Demand works

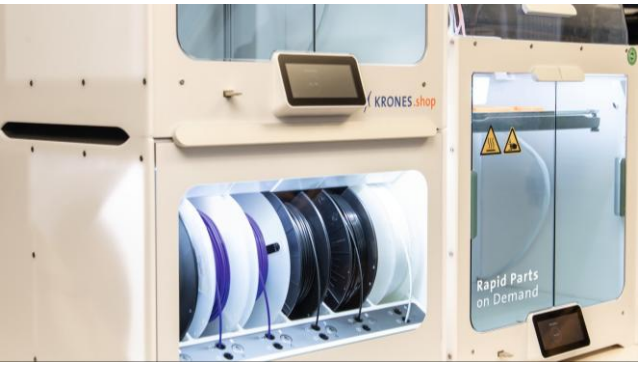
Spare parts exactly when you need them, that is the principle of **Rapid Part On Demand (RPOD).** The Krones.shop gives you round-the-clock access to 3D printing data, allowing you to produce the spare parts you need directly on your premises. If articles are not yet available as 3D products, we will design them based on your specific requirements.

What are the benefits of Rapid Part On Demand?

- Reduced downtimes
- Spare parts production on site in your own facility
- Reduced stock-keeping costs
- Optimised and specialised 3D products
- Adjustment to your own demand and application

What makes Rapid Part On Demand so unique?

- 24/7 access to 3D printing data in the Krones.shop
- Easy handling
- A customised spare parts portfolio
- Products further developed by our 3D printing specialists
- Certified component quality, even for customised parts





Easy and comfortable ordering
Functions in cart

Internal notes

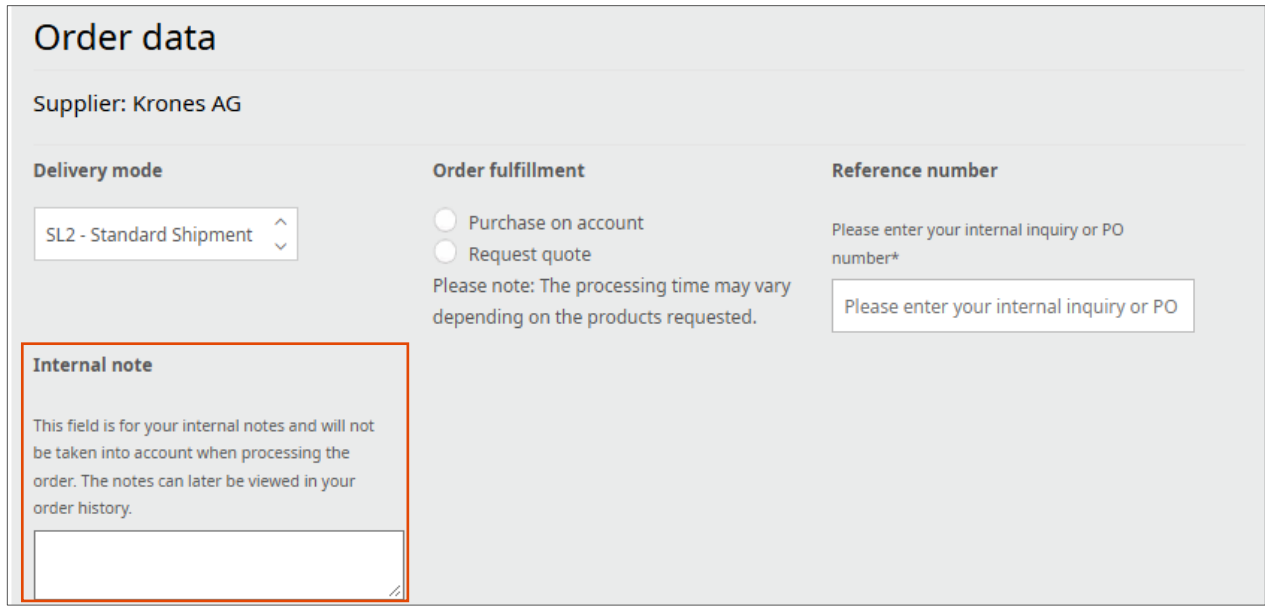
These notes are only visible internally for your colleagues and can be added to your orders or order inquiries. They improve the transparency and help you share information with the members of the team.

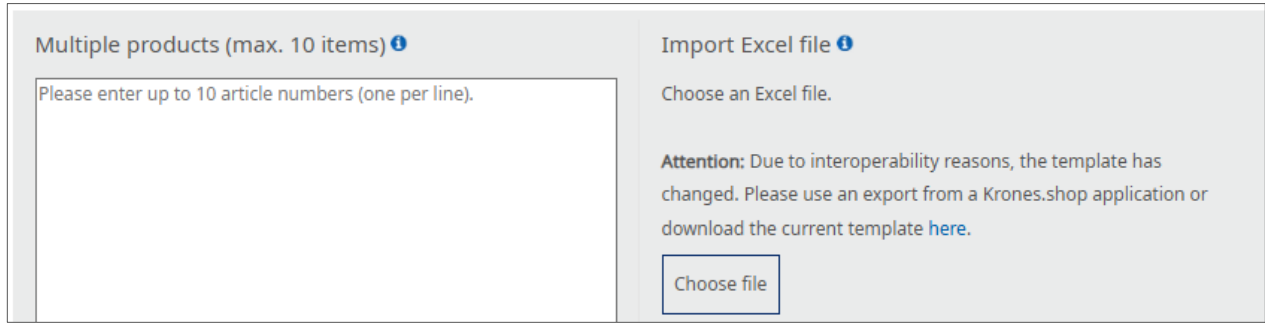
Shopping lists after the cart transfer

Users who are only authorised for the eCat, can now save their cart after transfer in a shopping list. This makes it easier to track orders and increases the clarity of the process.

Article import from Excel and multiple entries

With the article import from Excel, you can simply import your required products into the Krones.shop and add them to the cart. Alternatively, the multiple entries allow you to add articles directly into the cart by entering the article number.





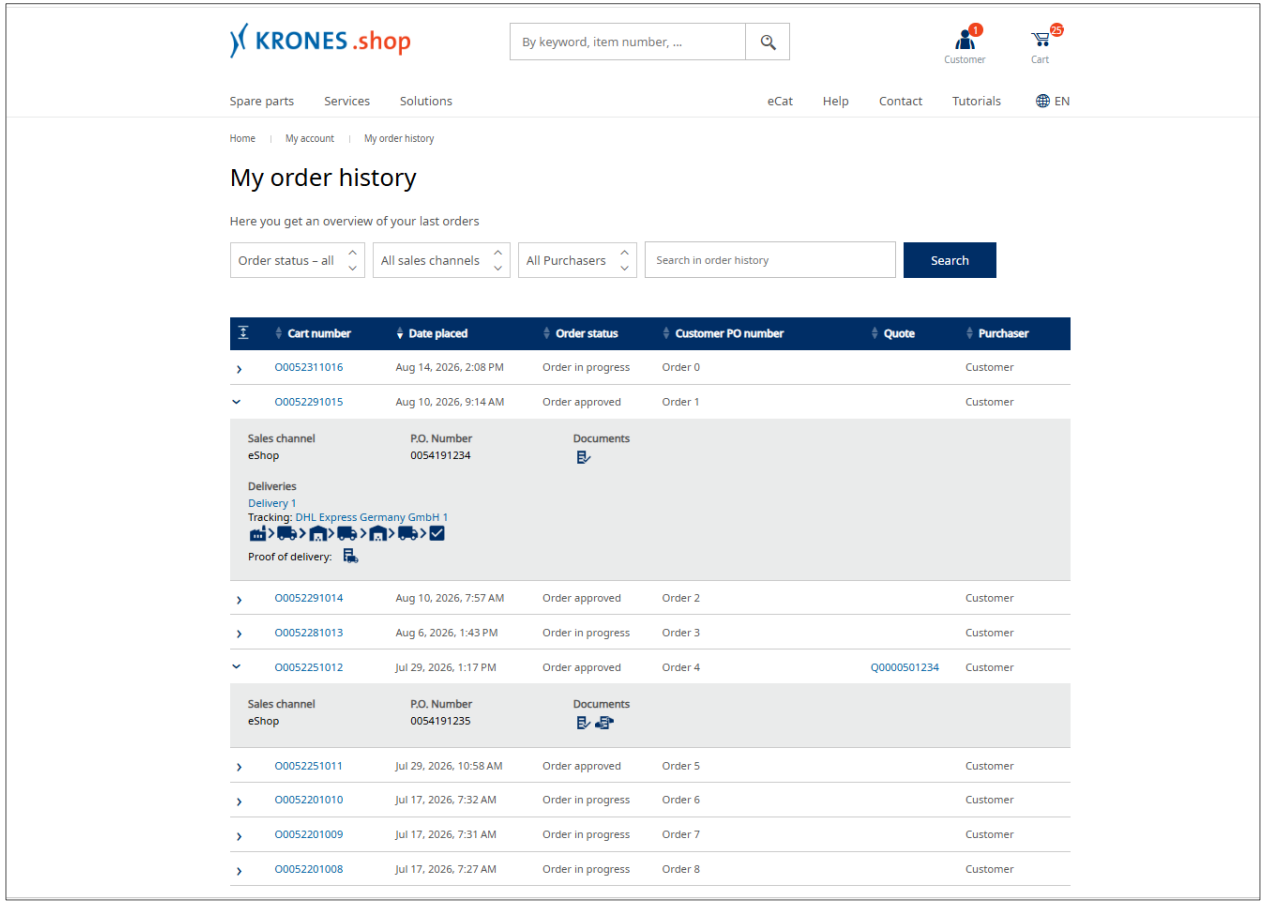
Order history

The order history* in the Krones.shop contains all your orders independent of the ordering channel.

In addition, you will also find documents here relating to invoices, cancellations, proof of delivery and credit notes in PDF-format.

Benefits to you

- Improved transparency: With all orders at a glance, you can keep track of your procurement processes.
- Saved time: Instead of laboriously searching for e-mails or scanning paper, you can simply download your documents here.
- Optimised display on all end devices: Whether on a smartphone, tablet or laptop – you can see all the information at a glance.
- Clear list view: Click on an order to view further details.
- Quick and targeted search: The various filter options allow you to identify relevant orders in no time at all.



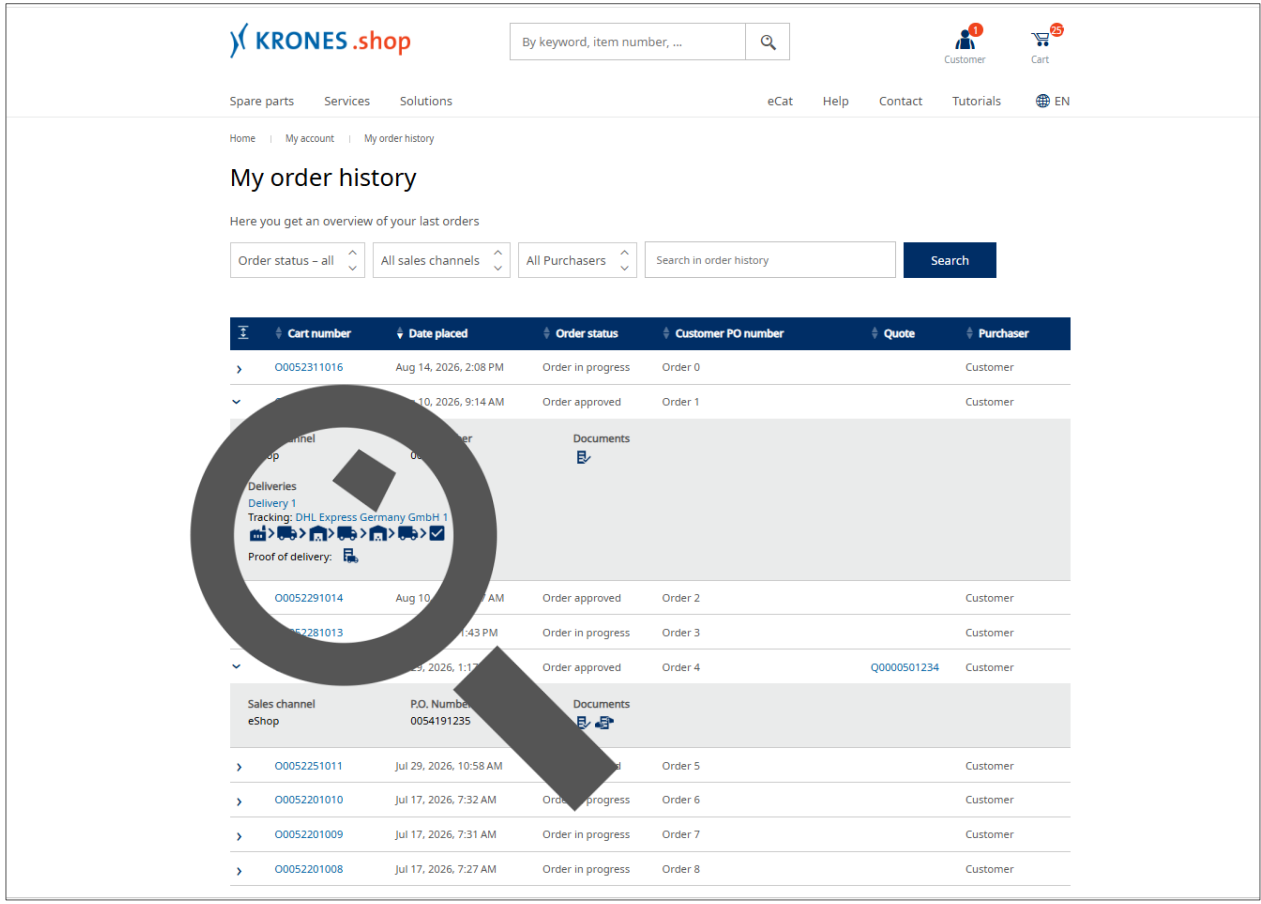
* There may be regional differences in the individual features and functions displayed.

Shipment tracking (Track & Trace)

Sometimes you just need to know where your order is. In the Krones.shop you always have an overview of the order status and the contents of the individual packages in the order history thanks to shipment tracking*.

Benefits to you

- Increased planning security: Thanks to the improved shipment tracking, you always know exactly when which part will arrive.
- Transparency: The overview of the package contents helps you to estimate when you can expect to receive which part.
- No waiting time: Send information for your orders are 24/7 available. You don't have to wait for answers or calls.



* There may be regional differences in the individual features and functions displayed.

Enquiries for new machines, consulting and LCS solutions

In Krones.shop you can send enquiries for new machines, consulting services and LCS solutions with ease. Select your requirements in a form. Our sales team will then prepare a non-binding offer for you.

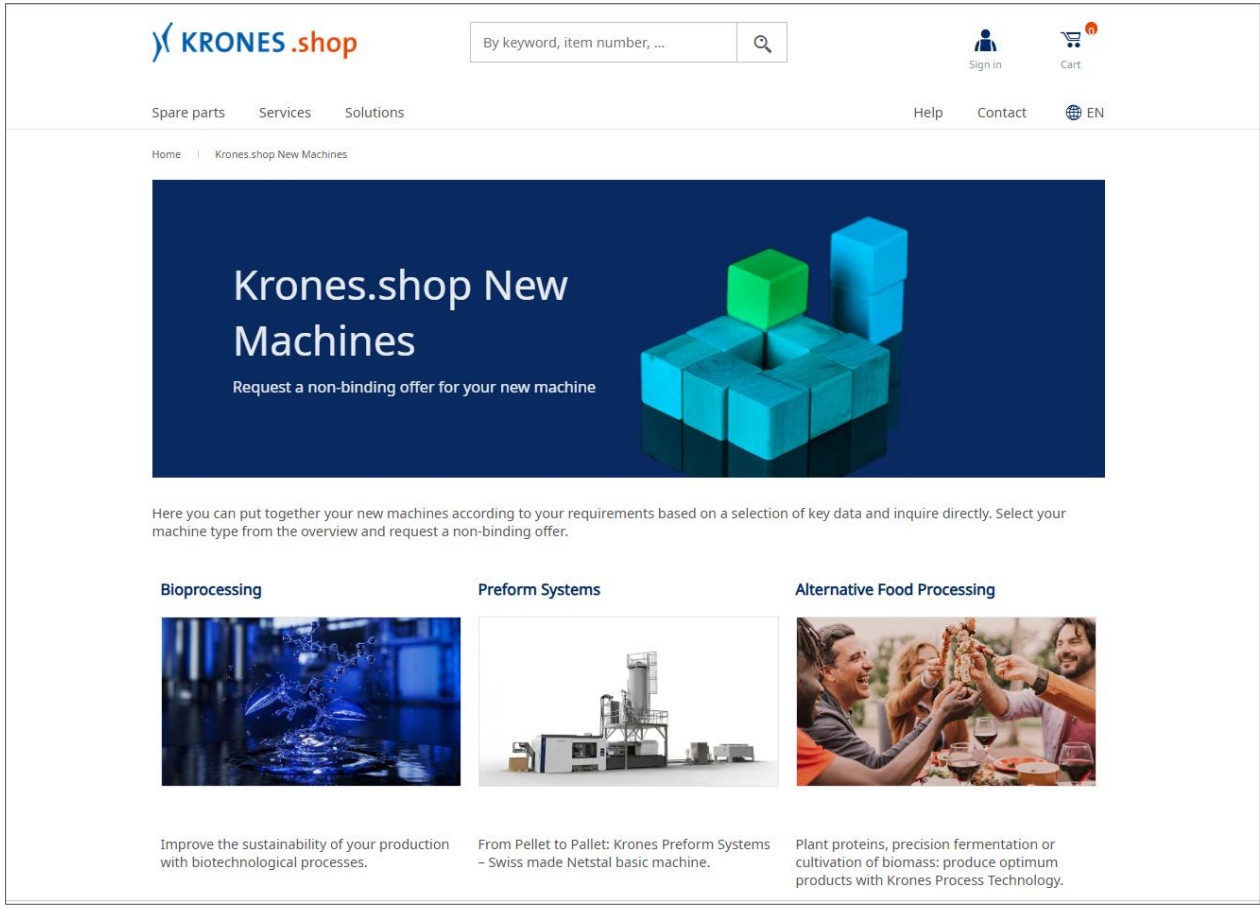
You can thus enquire about the following topics*

New machines
- Bottling and packaging equipment
- Brewing Technology

Consulting
- VPN solutions
- Line solutions

LCS Solutions
- Neck 26.22/GME30.4x/tethered caps
- Optimised toothed belt for Sleevematic machines

... and much more!



* There may be regional differences in the individual features and functions displayed.

Lifecycle Service products
Upgrades and stock-keeping packages

Your individual upgrades in Krones.shop

- Increase plant productivity through upgrades without purchasing new machines or lines
- Overview of individual and machine-specific upgrades
- Enquiries to Krones can be sent directly in Krones.shop



Stock-keeping package

- Easy, no-obligation enquiry for a tailored stock-keeping package in your personal area
- Select between two types of package (Basic, Comfort)
- Edit and customise the selected stock-keeping package at your convenience in the Krones.shop or using the Excel Export/Import function



Lifecycle Service products
Substitution list and "Obsolete Parts" analysis

Innovation cycles are becoming shorter and shorter, which means that the number of components that are being discontinued by suppliers is also increasing. Nevertheless, we will do our best to keep you supplied with original spare parts for as long as possible. With our services in the Krones.shop you always have an overview of obsolete parts in your machines.

Krones.shop substitutions*

My substitutions

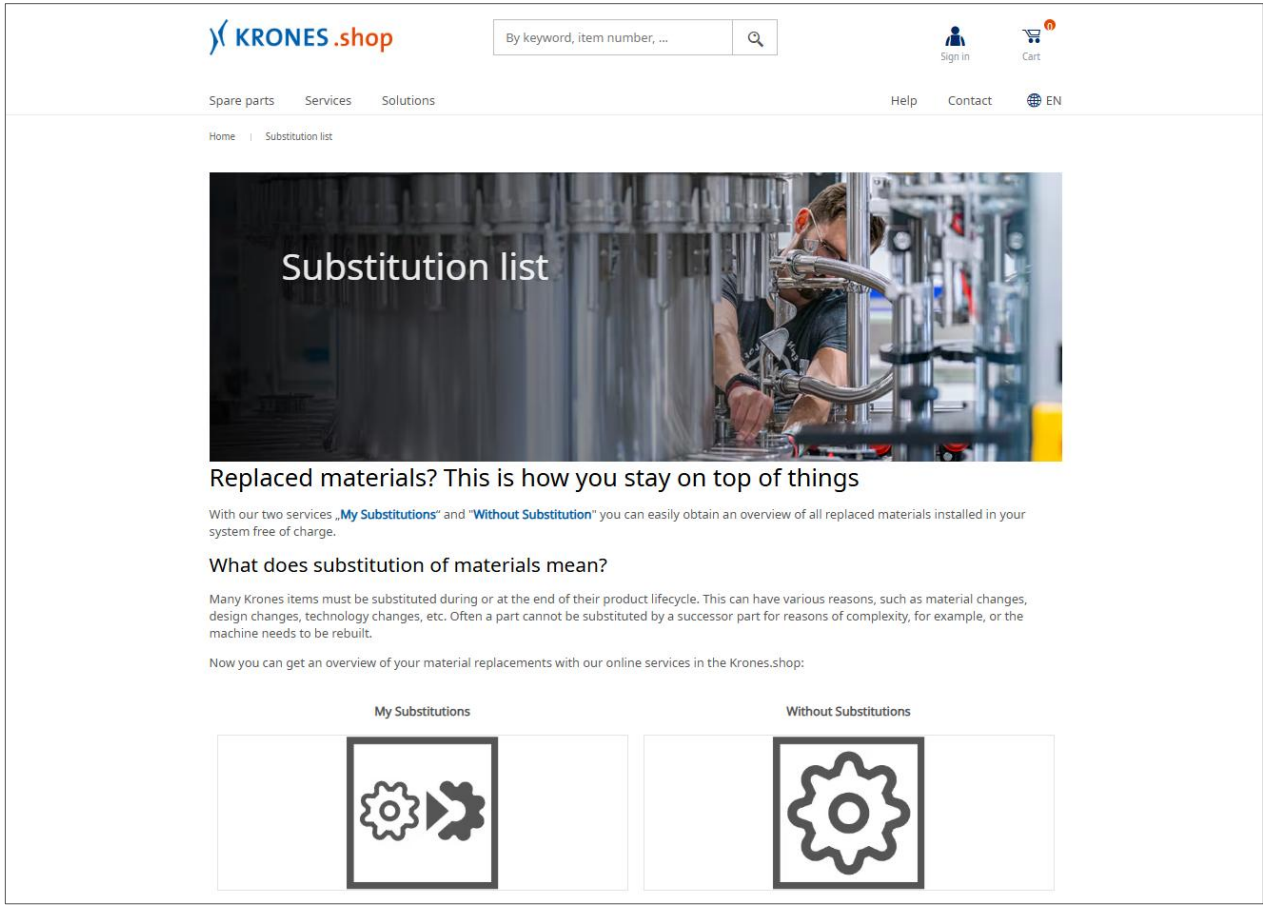
– If a substitution is possible
– Shows customer or order-specific replacement chains in a machine-readable format

Without substitution

– For components with no fully compatible successor solution available where the construction may have to be modified
– Quotations can be requested for parts requiring technical clarification

Report on obsolete materials

– A monthly report containing all parts that became obsolete in the previous month



* There may be regional differences in the individual features and functions displayed.

Benefits to you

Comprehensive product range, comfortably ordered

The Krones.shop allows you to quickly and efficiently enquire and directly order the articles you need: More than six million spare parts as well as upgrades, components, training courses, services. A lot of information such as availability, price and delivery status are online visible at any time.

Tailored to suit your needs

In the Krones.shop, you will receive immediate price and availability information, taking into account your customer data and user roles, tailored directly to the specific needs of your company. Also services such as the "Obsolete Parts Analysis" or upgrades are especially adapted to suit your machine pool.

Everything at a glance, everything digital

Everything is digitally available in the Krones.shop: From eCat, where you can find your documentation, connection diagrams and bills of material, to business documents such as invoices and cancellations, the Krones.shop is the platform for paperless processing of your business processes.

Ready for the future

The Krones.shop provides innovative features such as Rapid Part On Demand (3D printing) and smart services such as the stock-keeping package. This way you reduce downtimes, stock-keeping costs and unnecessary transport routes.

Platform for sustainable quotations

Whether its services such as energy and sustainability consulting or upgrades that help to optimise your system efficiency: We support you in making your production more sustainable.

Everything from a single source

Krones Academy – know-how for maximum line performance

The Krones Academy's training courses will help you enhance your team's skills. Whether it's operation, servicing, maintenance or automation: Our face-to-face training courses, digital learning programmes and individual qualifications cover a wide range of topics.

KIC Krones adhesives – the all-rounder for a strong grip

Regardless if PET or glass, plastic or paper, labels or packaging – at KIC Krones, you will find your ideal adhesives for a high-quality product presentation.

KIC Krones cleaning agents make your machine shine

Only if the production environment is immaculate, can your product be brilliant. KIC Krones provides you with the optimum cleaning agents and disinfectants for each individual production step.

KIC Krones lubricants for each production step

Whether for gears, chains or central lubrication systems – our greases and oils are true all-rounders. They can reach every lubrication point, protect your line and ensure gentle treatment for your products thanks to their food-grade quality.

Krones Service – comprehensive support

It goes without saying that Krones takes care of your lines, even after the purchase of new machines: Our service team is always on hand to support you in ensuring the long-term operation of your lines.

Evoguard – excellent valve technology all along the line

The Evoguard valve series comprises a modular system with hygienic and aseptic components which contributes to an increased performance at every point of the production line and has the perfect solution for every process step.

High-quality components from Evoguard and Ampco Pumps

Are you looking for shut-off, separation or control valves? For hygienic or aseptic applications? Would you like to have pump technology that perfectly fits into your machines? Evoguard and Ampco Pumps cover the entire spectrum of process technology components you need for high-quality production.

Used machines from ecomac

Ready for the second application: ecomac is specialised in overhauling and trading with used machines of the beverage industry but it is also a good address for spare parts for older special machines. In addition, the Krones subsidiary deals with the final utilisation of filling and packaging lines.

SOLUTIONS BEYOND TOMORROW

KRONES